



City Council - Worksession
Tuesday, May 26, 2015 - 5:00 p.m.
Council Worksession Room
(meeting will not be cablecast)

1. **CALL TO ORDER**
2. **ROLL CALL**
3. **COUNCIL BUSINESS and/or DISCUSSION ITEMS**
 - 3.1 Discussion; Organized Solid Waste Collection.
 - 3.2 Discussion; Development Opportunities (Avant, Armory)
 - 3.3 Discussion; Capital Improvement Plan (CIP) including Liquor Store, SSIP & SRP.
 - 3.4 Discussion; 2016 Levy Options
4. **ADJOURNMENT**

COUNCIL MEMO FORM

3.1

Meeting Date	May 26, 2015
Agenda Section	Council Business/Discussion
Item Description	Discussion; Organized Solid Waste Collection
Submitted By	Pam Bowman, Communications & Recycling Coordinator

BACKGROUND INFORMATION:

Beginning in May of 2014, staff began receiving and logging citizen concerns about garbage hauling in the city.

Topic discussion began at the November 24, 2014 work session with research and background information provided by staff. As a result of that meeting, Council directed staff to bring back more information to the December 8, 2014 work session. Council consensus from that meeting requested staff to obtain more information on the process for implementing coordinated hauling.

At the February 17, 2015 work session, a slide presentation was presented to provide an overview of information. Council asked staff to work with the haulers on a joint letter to residents and to include it in the city newsletter. “*Let’s Talk Trash*” was mailed through utility bills and appeared on the cover page of the spring City View, announcing and inviting the public to an open house on the topic.

The open house was held on Monday, April 27, 2015, at Green Haven Golf Course & Event Center from 6-8 p.m. It provided an opportunity for staff and industry representatives to share educational information with citizens and invite citizens to share their comments on the topic. Those comments were also logged. Please see the attached report of just over 100 responses from citizens and organizations.

Of the comments received, it is staff’s interpretation that 49 citizens/organizations prefer an *open* collection service, and 47 citizens/organizations prefer an *organized* collection service, while eight were undecided or pointed out pros and cons to both sides (indicated with a question mark).

COUNCIL DIRECTION REQUESTED:

Direction to staff on how to proceed.

ORGANIZED SOLID WASTE COLLECTION OPEN HOUSE
MONDAY, APRIL 27, 2015 – 6:15 P.M.
GREENHAVEN GOLF COURSE AND EVENT CENTER

City Councilmembers present: Steve Schmidt, Jeff Weaver, Mark Freeburg, and Carl Anderson.

City staff and research committee present: Tim Cruikshank, City Manager; Greg Lee, City Engineer/Public Services Director; Lori Yager, Finance Director; Amy Oehlers, City Clerk; Carolyn Braun, Planning Director; and Pam Bowman, Communications/Recycling Coordinator.

Panel guests: Chris Delaforest, Ace Solid Waste; and Rich Hirstein, Republic Services

Cruikshank welcomed all and introduced members of the panel. He explained the purpose of this open house is to talk about organized solid waste collection and whether or not it would be a good idea in our community. He hoped all present will share their various aspects on this topic in an effort to assist City Council in its future decision about organized solid waste collection in the City of Anoka. Tonight's meeting is for information gathering and general discussion of this topic.

Cruikshank began this meeting by sharing some information via overhead projection. It was explained that the reason this topic is being discussed is to explore and discuss ways to protect city streets and the infrastructure, reduce safety and traffic concerns, and to reduce noise pollution and environmental impacts. Cruikshank reiterated that the purpose of this meeting is to gather as much information as possible. City Council's roll at this open house is to simply listen to what the public has to say.

Cruikshank stated the definition of organized solid waste is when an authorized organization is authorized to collect refuse in a specific area. Anoka currently operates under an open system and is not limited on the number of haulers who may operate within our city. Current licensed haulers in Anoka include: (Residential, 4 units or less) Ace Solid Waste, Inc.; Curbside Waste, Inc.; LePage & Sons Waste Solutions; Randy's Sanitation, Inc.; Republic Services, Inc. (Allied Waste); and Walter's Recycling & Refuse. Commercial only (greater than 4 units and all other) operators include: Aspen Waste Systems, Inc. and Waste Management, Inc.

Cruikshank provided a brief history of Anoka's solid waste collection system, noting that for many years Peterson Brothers was the garbage haulers for Anoka. In 2008 we went with this open system. There is a mandated process the city must follow if we are to consider changing to an organized solid waste collection system. Visual outlines were shown to the public via overhead projection. Cruikshank explained we have not started this process yet. However, should we proceed in this direction, the process that must be followed is specified by law: Minnesota statute §115A.94.

If the city was to change to an organized solid waste collection system, there would be six residential licensed haulers operating in our community, each having an assigned territory. Cruikshank also

outlined a number of possible changes that could be made to our current system instead of moving to organized collection.

- Limit the number of hauler licenses issued
- Increase License fees (to reflect the cost of the impact to city streets, which would in turn be passed on to the consumer)
- Add customer tipping/lift fee
- Eliminate yard waste hauling by garbage trucks
- Anoka to build residential streets to a higher standard, from 9-ton to 10-ton, to withstand the punishment from these heavy vehicles, at a cost of approximately \$200,000/year.
- Define a schedule for collection for noise and safety
- Require haulers to reduce size of trucks resulting in less damage to city streets
- Encourage neighborhoods to coordinate locations of collection containers

He went on to discuss the impacts these heavy trucks have on city streets, based on a study taken in August 2014. Cruikshank also discussed a few of the myths about organized collection, as stated by an MPCA Benefits of Organized Collection Report dated February 2012. Another perspective shared related to the environment, which is thought to be a factor sharing the responsibility for wear and deterioration of city streets. Cruikshank noted that from a pricing standpoint, there are multiple factors that can effect pricing. It is nearly impossible to compare one city to another.

At this time Cruikshank opened the microphone to the public.

David Beberg, President of the Westonwoods Townhome Association, indicated these townhomes have private streets and pay for their own street maintenance; the City of Anoka pays nothing toward their streets. He asked that this area of Anoka/these townhomes be excluded from this process. The association hires its own service and has one hauler and will never have more than one hauler. He concurred with findings indicating that the more trucks on your streets, the more damage that will occur. Every time one of those trucks come through the street, it equals 1,250 trips by the average personal vehicle. He queried why anyone would want to have more than one truck in their neighborhood. Even that one truck causes some street damage.

Response: Chris Delaforest addressed the question of who would be subject to the organized solid waste haulers' contract. This would be part of negotiations. State law does not define that. He felt Mother Nature is also significantly responsible for a lot of the damage to city streets. He stated it has been found that all cities spend about the same amount of money on street maintenance/repair, and all share the common bond of Minnesota weather.

Barbara Baldwin, 3227 Sprague Ave., stated curbside collection can be a burden on those with handicaps and the elderly. She would not want to give up her choice of garbage haulers. She feels by shopping around for a hauler that fulfills her needs, she is able to save money. She reflected that in Anaheim, California they have organized collection; and prices go up, and service goes down. (Later during the meeting:) Ms. Baldwin suggested residents be allowed to have the option of different sized trash cans. Also, getting diesel-burning trucks off our streets should be considered.

Response: Rich Hirstein reported that compressed natural gas vehicles are slowly replacing the diesel-burning vehicles. The problem is they need filling stations for them before companies can totally switch over. Chris Delaforest also commented that Ace Solid Waste is also transitioning to natural gas vehicles, which are quieter, cleaner, and safer.

Tom Hammer, Benton St., stated he worked for a garbage hauler in years past and wants to see Anoka's streets last. However, he felt we are making a mistake if we have city officials organize this part of our lives. He does not want government to pick his hauler.

Chuck Drury, 725 Fremont St., stated he figures he saves approximately \$9.60 per month over a 3-year period by being able to check out the free market of solid waste haulers. Council voted this down last year. Mr. Drury stated he personally likes to pick and choose. He has more faith in the free market. He asked if the city will have to provide additional staff time to cover the cost of organized hauling.

Barb Thurston, 1815 Third Ave., stated she too likes the hauler she has and her ability to make the choice. She concurred that extra traffic is hard on the roads, but also noted there are a lot of large school busses in the neighborhoods every morning and afternoon. Ms. Thurston thought the option of having an entire neighborhood move their garbage cans to one side of the street made sense to her.

Response: Cruikshank injected that a typical garbage truck, full, weighs 47,000 lb. A typical school bus weighs 30,000 lb. A school bus is a daily affair, and garbage is once a week.

Rex Lewis, 1605 Second Ave., RiversPointe Townhomes. He was part of the waste reduction recycling board in 2008. When he lived in Champlin, that city assigned haulers to neighborhoods. Mr. Lewis stated he did not mind whoever was assigned as his hauler. As a townhouse resident, they have two trucks a week: one for recycling and one truck for the general garbage. That is all that is needed.

Benton St. resident, has lived here for 25 years now. He would be interested in hearing all aspects about this. And why is this coming up now? He wants to hear more data on the history of garbage hauling back a few years, maybe 10 or so. He would like additional financial information, such as per mile costs, etc.

Jim Neilson, former Anoka resident and owner/representative of an apartment building of 36 units, stated apartment buildings are different than single family homes. Apartment buildings are able to negotiate these contracts. Many contracts are automatically renewed unless you give them 90 days' notice. Many people overlook that. Being able to negotiate regularly can result in significantly lower costs. Someone has to watch these people. He does not want it to be government. He wants to control his own property/expenditures.

Response: Cruikshank reiterated that Council has not made any decisions about what will be done here. One option is to only do residential homes of four units or less. The rationale for this is the commercial district streets are built to a higher standard and withstand the heavier vehicles.

Ron Ward, 855 Carl Ave., stated his is a 1.5 block long street. Last Wednesday 13 trucks traveled that street, which was just recently renovated. He felt we must cut down that traffic somehow. One way would be to reduce the number of haulers we have. He thought there were six right now. His neighbors each have 3 receptacles on the street. Getting that number down to 1 garbage disposal company would reduce traffic. Also, they put all their garbage on one side of the street. They could certainly get by with 3 trucks rather than 13. Mr. Ward commented that should the city start negotiating with garbage haulers, it should stay away from Republic. He felt they were terrible. While he did not wish to see haulers put out of business, he suggested assigning different haulers to different sections of the city.

Resident, 815 Benton St., stated that reducing the number of haulers would reduce air pollution, fuel waste, noise pollution, reduce visual pollution, reduce street damage, and reduce hazard potential. This person's only concern with reducing the number of haulers that can operate in our city would be the loss of competitive costs.

Darla Fillipi, 331 Dunham Dr., stated she lives on a street with homes that house numerous retirees. In one day there were 7 trucks from one direction and 4 from the other. Her dishes actually shake when a truck goes past; the noise is unreal. She too was concerned about the damage to city streets. She is all for free enterprise, but something has to be done about the noise.

Nora Wyman, 1033 South St., asked where is the line drawn where we could negotiate as a city with organized haulers. Yard waste has gone up significantly in the last 4 years. How are we negotiating when we can not see what these fees are. There are times when she puts her garbage out once every 3 weeks if not more. She fears costs are getting out of line.

Response: Chris Delaforest stated solid waste haulers encourage smart shopping. He encouraged residents to say something if you do not like the prices/charges. With an organized collection system, individual choices or personal service may get lost in the process. They are negotiated on your behalf. With a free market system competition is a benefit to the customer.

Schneider, stated before 2008 the city managed the solid waste collection, but there were not enough users; so it was let out to private haulers. Each private hauler has his own truck, which is not very efficient.

Response: Cruikshank stated when the city made that decision, more trucks were added to the streets. The decision was made on equity. Apartments were paying for the service without need for it.

Mr. Schneider asked then why charge them. Should the city take it over again, they will negotiate for it. He did not feel the city did a very good job before. He stated there is already a fee for road repair on our gas bill; a fee on our water bill. He fears if we give you the go-ahead to take on this solid waste collection business, how many fees will be attached that we do not know about. If you take away the competition and individuals' ability to negotiate, residents suffer. Mr. Schneider stated the city would care less, and he fears they will not negotiate well. As a result, residents have to pay and still have no say about it. In addition, Mr. Schneider commented about all cans being on one side of the street. He's

all for it as long as it is not on his side of the street. Putting garbage cans on a neighbor's yard, especially in winter, is not going to go over well.

Jan Call expressed her appreciation to the city for holding this open discussion. This way residents do not think this is being forced on them.

Cheryl Moen, 168 Yoho Dr., stated her neighborhood has a circle drive, and trucks go around and around. She offered several suggestions: 1) set a cap on the number of haulers. She stated she would not be averse to having just one hauler in town. 2) The city must negotiate well. 3) Assign one hauler per identified section of town. Ms. Moen stated she would be happy to have fewer trucks on garbage day.

Jake Bowers, 5th Ave., indicated he appreciated his ability to negotiate for his own hauling service. Air pollution from these trucks is bad, but he has neighbors that burn 24/7 anyway. He feared if we eliminate haulers, jobs could be cut. In his opinion a monopoly does not work. If the city goes to one garbage hauler, the resident finds he's not happy with them, then they can not switch. Switching to a regional hauling system makes no sense. Giving one hauler complete control is bad.

Tom, 300 Cree Ave., stated his only concern is he wants a good service at a reasonable price. He likes being able to negotiate his own price in that sooner or later any negotiated rate will go up, but he appreciates having control over his choice of haulers. He was skeptical if the government can negotiate better, based on Anoka's cost of electricity and water and sewer. He simply did not trust public officials to work on his behalf. The city's minimum water assessment fee is not fair. He would want to see a fair fee structure for this disposal service based on usage.

John Puffer, 743 Jackson St., stated he is happy with his current garbage service. His biggest concern is the loaded semi-trail trucks going in and out of Hoffman, along with the Fed Ex trucks that seem to speed in the area. There used to be a weight limit sign on Jackson and Seventh. When the street renovation project was done, it disappeared. These semis literally shake their homes. He has called city staff but has never received a response on this.

Dennis Taylor, Washington St. along 7th Ave., provided a bit of history about garbage collection services. Years ago he went to City Hall to arrange for garbage privileges. He was told there were two haulers in town, but most residents used Peterson Brothers services, which were billed by the city. Two years later Ace came to his house offering their services. He liked the fact that free enterprise allowed him to choose the hauler, and the price competition was good. With this organized hauling movement, his phone has been ringing steadily with offers to cut his garbage fees; but they can not. He appreciates the ability to negotiate.

Previous speaker, unidentified at this time: Haulers have to be licensed by the city before they can operate here. How will this organized solid waste collection system be different, other than assigning haulers to designated areas? You've already got an organized system; why change it.

Response: Rich Hirstein stated this organized collection system being considered would be organized by geographic location using 6-7 haulers on city streets.

Resident speaker: The definition is not well defined. There will still be 6 haulers assigned to an area.

Rich Hirstein: That is the state's definition.

Resident speaker: 3 years ago the city rebuilt his street when they could have just sealed it. There are other streets in town so bad he does not want to drive on them. The city told him every 25 years it is best to rebuild the streets. In his opinion it was unnecessary. Now, we have all these garbage trucks rumbling through the streets.

Fremont St. resident: He has lived in Anoka since there was a single hauler collection service. When he had the ability to choose his own hauler, he was able to save hundreds of dollars annually on garbage service by doing his own negotiating. He urged the city to promote recycling more. With recycling, he has been able to scale down the size of his general rubbish container, also a savings.

Bart Ward, 2408 4th Ave., stated he likes the benefits of healthy free enterprise. He believes in it. He does not like government telling him what to do. He even likes a door-to-door sales representatives. He predicted he may not like it if the city were to assign him a hauler. He understands that organized hauling means the city gets broken up into hauling areas. He has noted that the City of Blaine's garbage costs for their residents is quite low. He is concerned about Anoka and the amount of trucks on our streets. Upon consideration, he felt it in the best interest of his wallet and on city roads to consider organized hauling. The hydraulic locking system (brakes) on these garbage trucks is damaging our streets. In addition, Mr. Ward indicated he has talked to haulers about this issue and came down on the side of organized hauling. Haulers tell him if they had an assigned territory, they could do their job a lot faster and go on to other cities. Now, they are in Anoka all day. It would be less expensive for the hauler with organized hauling.

Dave, 10th Ave., asked if there was a committee that negotiates with a hauler, would the city invite citizens to serve on that committee?

Response: City Manager Cruikshank responded, probably not according to statute. Negotiations are proprietary and not public information. Anoka's City Council is open to public opinion. We have numerous boards and commissions that advise Council. Negotiations would be made to the best of our ability. Again, no decisions are being made this evening. We are just collecting public input.

Cruikshank clarified several items:

- The typical garbage truck weighs 47,700 lb.
- Should organized hauling take place, the Anoka market will be divided up as equally as possible
- All feedback and opinions will be tallied and made public. It will be on the city's website. You may also call City Hall. Councilmember Schmidt advised those present to watch not only the city's website, but the city's quarterly newsletter, their monthly bills for inserts, the newspaper, etc.
- City Council, as an elected body, will make its decision based on the facts and information gathered.
- The city is required to follow the process outlined by law.

There being no further questions or comments, City Manager Cruikshank thanked everyone for attending. The open house meeting concluded at 8:10 p.m.

Respectfully submitted,

Mava Mikkonen
Recording Secretary

**ORGANIZED SOLID WASTE COLLECTION
RESIDENT / COMMUNITY FEEDBACK**

DATE	RESIDENT OR ORGANIZATOIN	HOW RECEIVED	COMMENTS	YES/NO
5/8/14	<p>5 City Residents 800 Block of Adams St.</p> <p>City resident 1600 Block 8th Ave</p>	<p>Letter</p> <p><i>Staff followed up on concerns noted about the hauler.</i></p>	<p>Dear Mr. Cruikshank,</p> <p>We spoke on the phone in the last week or so and since I have no computer, I have to follow your request for my concerns in writing done the old fashioned way.</p> <p>My neighbors & I have been solicited recently by yet another garbage hauler – “Curbside” this time. We already have Ace, Walters, Randy’s, another one with red trucks and I can’t think of the name of probably another one or two I haven’t caught up with. Add to that Waste Management for recycling and a separate Ace truck (for me) for yard waste.</p> <p>We’re all for the recycling and yard waste – both very important, but by my count we’re now up to <u>6</u> or more giant trucks every week on our scheduled day. It starts by 8:00 or so & goes until 4:00 or 4:30. We have no sidewalks & these times encompass little ones times to walk to and from school to say nothing of the wear & tear on our streets which the city is so diligently trying to cope with.</p> <p>I personally long for the good old days when the city contracted with <u>one</u> hauler for the whole job – one or two years at a time – whatever it was. I would have confidence that you would negotiate in good faith for us & anyway, I assume the bidding process would be open public knowledge.</p> <p>I know from our conversation that there are some who object to this because they want to make their own choice, but here’s the thing – when “Curbside” talked to me he was getting upset that I told him right up front I liked Ace & always have. He argued – I went & got</p>	<p>Yes (6)</p>

			<p>my bill & showed in \$13.25 a month & he admitted he was 75C <u>more!</u> Insignificant, but NOT CHEAPER so he left. My question is, why was he allowed to solicit? Can't you control that? Of <u>course</u>, some people fell for his spiel &, sure enough – down the street he comes with a bunch of new carts to leave with brand new customers & he's <u>not event competitive</u> – he's just going to break down the streets a little faster. This makes no sense! If we can't go back to one contracted hauler, can't we limit the choices to 2 or 3 to keep those other folks happy? That would still be <u>4-5</u> trucks per day, but at least we wouldn't keep escalating.</p> <p>Thank you for considering this.</p> <p>P.S. Neighbors both noticed that for the first time ever, last week we had one truck spilling over into Wednesday (our usual day is Tuesday) – NOT HAPPY! – Really in truly, where does this all end? We will be looking for your answer.</p> <p>P.S.S. The “Curbside” guy was also very rude to my neighbor and said Ace was owned by the Mafia – and is that the kind of person she is to do business with that sort? Pretty outrageous & now we're stuck with him. Saw 2 of his big trucks today, back to back booking it down our street way too fast. Great.</p>	
6/6/14	City Resident 4000 Block of 10 th Ave N	Letter	<p>To: Anoka City Council Re: Garbage removal</p> <p>The ABC newspaper of a week ago reported that some consideration was being given to improving garbage pick-up in the city to reduce the wear and tear of our roads that as citizens we pay for. Our coffee club on our block has always felt that too many large trucks travel up and down our street on garbage day. Each traveling on the shoulder which then becomes the most broken up section of the road. On garbage day SIX of these larger trucks make a round trip on our street. It could easily be reduced to TWO. Now we have companies coming down the street trying to get customers to switch and giving a short term discount. We even saw one discount company dump the yard waste into the regular waste truck. Many senior citizens are taken advantage of by these new companies and don't realize the</p>	Yes

			<p>rates jump later.</p> <p>Several cities in the metro area are looking at this problem. Can we get bids for the whole city? Give sections to each company and cancel them when they don't provide the excellent and proper service? We hope you get serious about this concern and make decisions in the very near future. Even an ad hoc committee would be advisable.</p> <p>Currently our residential streets takes a beating from the large trucks, especially when the blacktop is so thin (1 1/2 inch rolled) and you spend a lot of money putting band-aid repair on the shoulders and intersections (that too many times are done quickly so that snow plows chip out the repairs). Compared with cold climate European cities maybe we should lay thicker layers of blacktop? Thank you for listening. We look forward to seeing your decisions!!</p>	
12/14/14	City Resident	Email to Council	<p>Subject: garbage again</p> <p>Just a note to reiterate my hope that you will not take away our right to choose and bid for individual garbage service.</p>	No
1/12/15	Anoka Area Chamber of Commerce	Email to Tim Cruikshank and CC Tom Weaver	<p>Tim,</p> <p>It has come to my attention that the City of Anoka is discussing garbage hauling. This is an issue the Chamber Board discussed within the last couple of years and has taken the position of support for "free choice" for customers when it comes to garbage hauling. Just wanted to let you know our stance and should you have any questions, please contact me.</p>	No
2/26/15	Anonymous	Voice mail Recycling Coordinator	<p>City tried it years ago; it didn't work then, won't work now.</p>	No
3/18/15	City Resident	Email to Council	<p>As I work nights and am most likely unable to attend the meeting in April I am writing you now to express my thoughts. I am against the proposed organization of citywide garbage collection. The system as it currently is allows the individual citizen/homeowner to choose how best to spend their money. It allows for individuals to negotiate</p>	No

			<p>for the best rate for their household and saves them money. It also allows them to be able to support a business that is of their individual choosing. The country was founded on the idea of individual rights and organizing collection takes that away.</p> <p>The only possible way that I would be open to supporting such a proposal would be if two things happened. One, the City would have to be able to provide me with a better rate than I am currently paying. This is highly unlikely. Two, the City would have to refund all of the potential savings due there being less wear and tear on the roads. Absent a direct rate savings and a refund to the taxpayers the City is essentially lining its own pockets with the savings while its citizens are paying more for a service they already had and were most likely already happy with.</p> <p>While I understand that the need to keep our roads up is real, I reject the notion that the people need to give up some of their financial freedom in order to do so. If the city chooses to go with this proposal, what is next? Should only certain delivery companies be allowed to deliver inside Anoka? Why should it be the job of the City to pick winners and losers in the business world? At the very least, people deserve the right to opt out of the system.</p>	
3/30/15	City Residents	Email	<p>We are both in favor or organized collection. Seeing the little kids playing outside while 3 or four different trucks are going up and down the streets at many different times of the day. It's a disaster just waiting to happen. All the refuse trucks in the world are not worth one life. Environmental concerns as the various trucks and companies are not all equal as some trucks leak liquid refuse in the street as well as equipment fluids. Our kids, pets and environment are exposed to these contaminants every day. The trucks should be sealed containers (no leaks) and equipment should be properly maintained (no hydraulic fluid leakage). What happens to those people that have a three year contract with a hauler other than the one chosen? Thank you for accepting our input.</p>	Yes (2)

3/30/15	City Resident	Phone w/Recycling Coordinator	He is not in favor of organized hauling. He is very pleased with ACE Solid Waste as his hauler. He had a bad experience with another hauler. He is for choice.	No
3/30/15	City Resident	Email	<p>Hello,</p> <p>I just read the 'Let's Talk Trash', information that was enclosed with my monthly utility bill. As offered, I would like to provide my feedback on this matter. I have lived in Anoka for 3 years now. I have never lived in a city prior to Anoka, where I didn't have an option to choose my own utility companies of choice. It is already frustrating that I have no choice in the matter but to pay my electric and water usage through the city's municipal system. Therefore, I do not welcome the idea of the city deciding who picks up my trash. I have never paid as much for these services as I pay living here. It appears as though city run equals additional fees. I am happy with my service with Allied, when I first moved here I did my research and I am happiest with their fees. As a homeowner/property taxpayer, I choose to make my own decisions on my own utilities. Thank you for welcoming the opportunity for feedback from the residents of this city.</p>	No
3/30/15	2 City Residents 200 Block of McCann Ave	Email	<p>We received the notice of the April 27 open house on organized solid waste collection and unfortunately cannot attend. However, we'd like to share our thoughts on waste collection. Our trash/recycling/yard waste day is Thursday and our street turns into a raceway for garbage trucks. We've lost count on how many trucks zoom up the street because they aren't stopping at each house. We think the safety of young children, dogs, bikers and walkers is questionable with all those trucks up and down the street, since we have no sidewalks in our neighborhood.</p> <p>We know people think they are saving because of the few dollars difference between the waste haulers' prices, but everyone pays much more when it is time to replace the streets and assessments are levied on each property.</p> <p>We would favor organized collection because of the potential for street preservation, enhanced neighborhood safety and reduction of truck noise.</p>	Yes (2)

3/31/15	City Resident	Email	I don't have a problem with Organized Collection as long as reducing competition does not raise the price. I have seen this in the past, when a monopoly takes over the prices go up. Unless you get bids to keep our price down, I am not interested. Noise pollution or traffic concerns have not been a problem with me. Best Regards.	?
3/31/15	City Resident Across from Washington School	Phone w/City Mgr.	The number of trucks is getting ridiculous. He is for organized hauling and regulated pricing.	Yes
3/31/15	Former WRRB Member/City Resident	Phone w/Recycling Coordinator	I brought this topic up in 2006/2007 as a WRRB member. I am for organized hauling. I will attend the Open House.	Duplicate
3/31/15	City Resident Weaver Court	Email	I read the flyer indicating that the City of Anoka is seeking input on consolidating the trash collection. I think it is a great idea! I assume in doing so, the city would put the service out for bid and receive competitive rates which would benefit all Anokans. I also assume that the bidding process would provide multiple options for homeowners to choose from for trash can size. In addition, it would reduce the number of trucks driving up and down the same street on trash day only emptying a couple cans - makes no sense. The noise, pollution, wear-and-tear on streets could all be reduced. I suspect that the only people not in favor of this economical and efficient solution will be the trash haulers themselves! Thanks.	Yes
4/1/15	City Resident	Phone conversation w/Recycling Coordinator	Wants freedom of choice and local company only; does not want national companies. Uses Walters, has had excellent service. They provide walk-up service for elderly. Does not like ACE. Tried multiple times to contact ACE for information, but no response. She does not have email. Does not like all the garbage cans left at the curb – too junky.	No
4/1/15	City Resident	Email	Lack of choice leads to a monopoly on services and prices. You are not seeing all the traffic by the high school. I cannot even get to my mail box on a daily basis. I see kids driving dangerously in cars trucks and motor bikes. I see large trucks up and down most streets who never go the speed limit and in 29 years I have never seen a garbage truck put my life in harm's way. On 38th Ave. I remember	No

			one time in 29 yrs. of patching with toilet paper. Actually the suburb of Crystal offered to even help their residents with financing of new driveways. My taxes go up so much that I cannot afford to even keep up my property. In conclusion; I vote for choice on whom I want to remove my trash. I have no choice on who provides my natural gas, lights and cable company. ENOUGH!	
4/1/15	2 City Residents 100 Block of Benton St.		I would strongly favor the “organized” collection system in order to better preserve our streets, reduce noise enhance safety, etc. This feedback is given per the flyer inserted with our last utility bill.	Yes (2)
4/3/15	City Resident	Email	I am very much in favor of organizing waste collection to cut down on the reasons stated in your flyer; however how do we know that the cost of no / limited competition won' t allow the allotted collection companies to establish their own system of pricing? (Yes it still happens in this day and age). Thank You.	Yes
4/3/15	Dave Peterson, Anoka	Anoka Union Letter to the Editor	<p>Let council know how you feel about garbage hauling</p> <p>To the Editor: Thank you Anoka City Council for addressing the pick-up of garbage in our city. It has been a long time need as the extra heavy-weight trucks keep pounding our city streets. If you are home on garbage day count the number of round trips these heavy trucks make that day. On my street there are five round trips made where it could just be two. Its extra traffic, noise, pollution and wear that’s not necessary. One garbage hauler only picks up one household in two blocks. Is that efficient? Is that necessary? Is that safe as he can speed between pick-ups and then brake suddenly? Older adults walk for exercise, young families are out and about with strollers, young bikers and tricycle riders.</p> <p>New garbage companies make special offers (short term, you’ll notice) to lure new customers but they are not paying the bill to replace streets that they help destroy. Take a look at the shoulder of your street where the heavy trucks drive. It starts to crack, and then mother nature can sneak in with water and ice damage.</p>	Yes

			There are systems available that can resolve this problem. You will need to watch for the news and then inform your council representative as to how you feel about this problem and how we can have longer lasting streets and more efficient removal of waste. Make sure your hauler is disposing of your waste property, not just giving you a good deal!	
4/4/15	City Resident 2500 Block of Wingfield Ave	Email	I have LePage for garbage and yard waste collection. I like them best because they are several dollars less expensive than the others and I am on a fixed income so every dollar counts. I want to continue to have them as my waste collectors.	No
4/7/15	City Resident 800 Block of Adams St.	Feedback Form <i>Staff followed up on concerns noted about hauler(s).</i>	I completely agree with Dave Peterson's letter in last Friday's paper (April 3 rd). Every point he makes is absolutely valid and I add a big fat "Ditto." The biggest speeding offender on our street is Curbside followed by LePage. They tear through like they're driving hotrods, and <u>MOST IMPORTANT</u> – there is a completely blink intersection at 8 th & Adams & there are no stop signs. Any cross traffic that came through at the wrong moment would be a strong candidate for a <u>fatal</u> collision – like a sports car hitting a semi. Who's going to come out of that one without a scratch? (<i>Anoka Union Letter to the Editor attached to feedback form</i>)	Duplicate
4/9/15	Facilities Admin. Elim Baptist Church Anoka	Email <i>Staff responded commercial properties would not be included.</i>	Depending on the company you would use would sway my opinion whether I would be in favor of organized solid waste collection. Our church was using Waste Management for many years. Their prices kept going up and their customer service was none existent. Wouldn't answer email and when we canceled our service they charged us \$150.00 to remove our dumpster and picked it up earlier then they said they would. We are now going with Randy's. Which is \$100.00 less a month and their customer service is excellent. They provide a shredding collection and don't charge a fee for moving dumpster. I would be afraid if one company collected for an area prices would go up and service wouldn't be as good. Competitive pricing is good thing for customers. Thank you for asking and listening to my opinion.	?

4/13/15	City Resident 900 Block of Park St.	Fax	We've already had organized solid waste collection (no option. No way to find the best price). None of my neighbors are complaining about the open collection. I like to be able to shop for my best buy. Leave the open system alone. This seems like a non-problem problem.	No
4/13/15	City Resident 3500 Block of Aldrich	Email	I cannot believe the city, negotiating prices for solid waste collection, could do better than an open and free market. I am totally against a closed market, not allowing individuals to be able to negotiate a competitive price from among numerous competitors. As far as the issue of damage to city streets: About 2 to 3 years ago Aldrich Ave. was resurfaced. I talked to the city employee overseeing the project and asked why they were re-doing this street, which was in good condition compared to other streets such as 38th Ave. His response was they like to redo the streets every 25 years or so. This street was originally built in 1967 and redoing it in 2012 means it was past the 25 year time frame, plus the city had excess funds from the electric company so it would cost the residents nothing. So the point is here is a street 45 years old, did not need to be resurfaced, had waste trucks driving on it for these 45 years, and still did not need to be ground up and re-laid with black top. This was money that could have been better spent on streets in worse shape, and with all these waste trucks driving on it for 45 years DID NOT DO DAMAGE TO THE STREET. Thanks.	No
	City Resident	Email	Anoka should do what they did in Hennepin County. My son lives in Champlin, they divided up the areas and each hauler has a certain area, which makes sense - why not have a hauler pick up on both sides of the street instead of having 4 or 5 (seems like it's that many on my street) different trucks hauling on one street. Section off the areas and have haulers bid on a section. Makes sense to me!	Yes
4/17/15	City Resident 3200 Block of Sprague Ave	Phone	I am comfortable with my current hauler, no need for change. I don't want any government regulation; I want a choice. Thank you.	No
4/20/15	City Resident	Email	I am glad that the city of Anoka is studying its trash pickup system. Since my parents were small business owners, I totally understand free enterprise, but...Five different companies are coming through my neighborhood today with both trash and yard waste trucks. Since it is recycling day too, that makes 11 different trucks driving down both	Yes

			sides of the street (and a couple turning around in front of our house) starting at 7:00 AM today. It is not only noisy but it beats up the streets, too. Looking forward to a better plan.	
4/22/15	2 City Residents 4000 Block of 8 th Ave N	Via fax	It is our opinion that it's <u>not</u> necessary to have multiple garbage haulers in our neighborhood. The extra trucks damage our roads and create extra noise & pollution. Multiple passing of heavy trucks have damaged our neighborhood roads next to the curb on both sides down the street, they are crumbling. The city should negotiate the best pricing with <u>one</u> garbage hauler and then re-negotiate every few years to keep pricing honest. Whatever the cost savings are by using multiple haulers does not offset the road damage by many trucks going down the road. Also extra trucks make extra pollution and waste fuel unnecessarily. Also it's very unpleasant to have trucks running all day on garbage day banging garbage cans & squealing brakes & accelerating fast. This is also unsafe for kids in the neighborhood.	Yes (2)
4/22/15	2 City Residents 900 Block of 40th Lane	E-mail	We are residents of Anoka and would be strongly in favor of an organized waste collection program in our city. It makes so much more sense than wasting the gas for multiple waste collection companies to pick-up trash from residents. My husband and I retired recently so we are at home during the day. This has made us more aware than ever how many garbage trucks drive around our city streets on collection day! I'm sure the city would use a fair bidding process to pick the single company to collect waste in Anoka. If the new process could include central billing for garbage collection, added onto our municipal water/sewer bills; that would be even better! One less bill we have to deal with. We cannot attend the Open House on April 27 regarding this topic, but wanted to voice our support for this proposal.	Yes (2)
4/22/15	City Resident 1800 Block of 5 th Ave	Email	I am all in favor of organized solid waste collection assuming: <ol style="list-style-type: none"> 1) The price is not more than the \$18-\$19 a month I am currently paying 2) Will offer a yard waste option at a reasonable price. 3) Maintain the good service I am accustomed to (currently using Ace Solid Waste). If the above list can be maintained with organized collection, I think	Yes

			it is a good idea to save the wear and tear on the city streets.	
4/24/15	City Resident 7 th Ave N	Voicemail Message	I am against organized collection; I would like a single hauler for trash; I want a choice. Thank you.	No
4/27/15	2 City Residents 4000 Block of 10 th Lane	Email	<p>I have spoken to all of the Council Members in February about this subject. Our position is to always offer to the residents <u>CHOICE</u> in their Trash Hauler. In our neighborhood of 10th Lane we only see ACE, Allied Waste and Walters trucks on Wednesday. ACE and Allied are the predominant Haulers. One nice thing about Choice, it provides price competition. This is evident when primarily ACE will have a representative go door to door handing out Flyers offering residents a special rate for a year or so which if the Resident is using Allied and calls them they will usually match the offer. This is our situation.</p> <p>Regarding the concern for the wear and tear of the city streets. I was told the City has, I believe, 5 to 6 haulers operating. Without seeing the numbers we would guess the above three Haulers capture market share in the city. This results in the remaining few Haulers driving the city streets for just a few accounts. If I owned one of these companies my objective would be over time to capture market share. This is where the balancing act of free enterprise comes into play.</p> <p>If the city streets are being damaged by too many trucks, the ones with only a few accounts, on any given week and it's costing the city unnecessary road repair then two things come to mind.</p> <ol style="list-style-type: none"> 1. When repairing or replacing a road, do it with a design and materials that will withstand all of these trucks even if it means raising Taxes to cover the cost. 2. Cut back the number of Licensed haulers in the city. <p>The one thing we do "<u>Oppose</u>", which has been mentioned, is to assign a particular Hauler to a given geographical area of the city and only that Hauler can provide service. Thank you for your time.</p>	No (2)
4/27/15	David Beberg President of Weston Woods Townhome Association	Open House	Indicated these townhomes have private streets and pay for their own street maintenance; the City of Anoka pays nothing toward their streets. He asked that this area of Anoka/these townhomes be	No

			excluded from this process. The association hires its own service and has one hauler and will never have more than one hauler. He concurred with findings indicating that the more trucks on your streets, the more damage that will occur. Every time one of those trucks comes through the street, it equals 1,250 trips by the average personal vehicle. He queried why anyone would want to have more than one truck in their neighborhood. Even that one truck causes some street damage.	
4/27/15	Barbara Baldwin Sprague Ave	Open House	Stated curbside collection can be a burden on those with handicaps and the elderly. She would not want to give up her choice of garbage haulers. She feels by shopping around for a hauler that fulfills her needs, she is able to save money. She reflected that in Anaheim, California they have organized collection; and prices go up, and service goes down. (Later during the meeting:) Ms. Baldwin suggested residents be allowed to have the option of different sized trash cans. Also, getting diesel-burning trucks off our streets should be considered.	No
4/27/15	Tom Hammer Benton St	Open House	Stated he worked for a garbage hauler in years past and wants to see Anoka's streets last. However, he felt we are making a mistake if we have city officials organize this part of our lives. He does not want government to pick his hauler.	No
4/27/15	Chuck Drury Fremont St	Open House	Stated he figures he saves approximately \$9.60 per month over a 3-year period by being able to check out the free market of solid waste haulers. Council voted this down last year. Mr. Drury stated he personally likes to pick and choose. He has more faith in the free market. He asked if the city will have to provide additional staff time to cover the cost of organized hauling.	No
4/27/15	Barb Thurston Third Ave	Open House	Stated she too likes the hauler she has and her ability to make the choice. She concurred that extra traffic is hard on the roads, but also noted there are a lot of large school busses in the neighborhoods every morning and afternoon. Ms. Thurston thought the option of having an entire neighborhood move their garbage cans to one side of the street made sense to her.	No
4/27/15	Rex Louis Second Ave RiversPointe Townhomes	Open House	He was part of the waste reduction recycling board in 2008. When he lived in Champlin, that city assigned haulers to neighborhoods. Mr. Lewis stated he did not mind whoever was assigned as his hauler. As	Yes

			a townhouse resident, they have two trucks a week: one for recycling and one truck for the general garbage. That is all that is needed.	
4/27/15	Resident Benton St.	Open House	Has lived here for 25 years now. He would be interested in hearing all aspects about this. And why is this coming up now? He wants to hear more data on the history of garbage hauling back a few years, maybe 10 or so. He would like additional financial information, such as per mile costs, etc.	?
4/27/15	Jim Neilson, former Anoka resident and owner/representative of an apartment building of 36 units	Open House	Stated apartment buildings are different than single family homes. Apartment buildings are able to negotiate these contracts. Many contracts are automatically renewed unless you give them 90 days' notice. Many people overlook that. Being able to negotiate regularly can result in significantly lower costs. Someone has to watch these people. He does not want it to be government. He wants to control his own property/expenditures.	No
4/27/15	Ron Ward Carl Ave	Open House	Stated his is a 1.5 block long street. Last Wednesday 13 trucks traveled that street, which was just recently renovated. He felt we must cut down that traffic somehow. One way would be to reduce the number of haulers we have. He thought there were six right now. His neighbors each have 3 receptacles on the street. Getting that number down to 1 garbage disposal company would reduce traffic. Also, they put all their garbage on one side of the street. They could certainly get by with 3 trucks rather than 13. Mr. Ward commented that should the city start negotiating with garbage haulers, it should stay away from Republic. He felt they were terrible. While he did not wish to see haulers put out of business, he suggested assigning different haulers to different sections of the city.	Yes
4/27/15	Darla Fillipi Dunham Dr.	Open House	Stated she lives on a street with homes that house numerous retirees. In one day there were 7 trucks from one direction and 4 from the other. Her dishes actually shake when a truck goes past; the noise is unreal. She too was concerned about the damage to city streets. She is all for free enterprise, but something has to be done about the noise.	?
4/27/15	Nora Wyman South St	Open House	Asked where is the line drawn where we could negotiate as a city with organized haulers. Yard waste has gone up significantly in the last 4 years. How are we negotiating when we cannot see what these fees are. There are times when she puts her garbage out once every 3 weeks if not more. She fears costs are getting out of line.	?

4/27/15	Schneider	Open House	Stated before 2008 the city managed the solid waste collection, but there were not enough users; so it was let out to private haulers. Each private hauler has his own truck, which is not very efficient. Mr. Schneider asked then why charge them (apartments). Should the city take it over again, they will negotiate for it. He did not feel the city did a very good job before. He stated there is already a fee for road repair on our gas bill; a fee on our water bill. He fears if we give you the go-ahead to take on this solid waste collection business, how many fees will be attached that we do not know about. If you take away the competition and individuals' ability to negotiate, residents suffer. Mr. Schneider stated the city would care less, and he fears they will not negotiate well. As a result, residents have to pay and still have no say about it. In addition, Mr. Schneider commented about all cans being on one side of the street. He's all for it as long as it is not on his side of the street. Putting garbage cans on a neighbor's yard, especially in winter, is not going to go over well.	No
4/27/15	Jan Call Fremont St	Open House	Expressed her appreciate to the city for holding this open discussion. This way residents do not think this is being forced on them.	
4/27/15	Cheryl Moen Yoho Dr	Open House	Stated her neighborhood has a circle drive, and trucks go around and around. She offered several suggestions: 1) set a cap on the number of haulers. She stated she would not be averse to having just one hauler in town. 2) The city must negotiate well. 3) Assign one hauler per identified section of town. Ms. Moen stated she would be happy to have fewer trucks on garbage day.	Yes
4/27/15	Resident Benton St	Open House	Stated that reducing the number of haulers would reduce air pollution, fuel waste, noise pollution, reduce visual pollution, reduce street damage, and reduce hazard potential. This person's only concern with reducing the number of haulers that can operate in our city would be the loss of competitive costs.	?
4/27/15	Jake Bowers 5 th Ave	Open House	Indicated he appreciated his ability to negotiate for his own hauling service. Air pollution from these trucks are bad, but he has neighbors that burn 24/7 anyway. He feared if we eliminate haulers, jobs could be cut. In his opinion a monopoly does not work. If the city goes to one garbage hauler, the resident finds he's not happy with them, then they cannot switch. Switching to a regional hauling system makes no sense. Giving one hauler complete control is bad.	No

4/27/15	Tom	Open House	Stated his only concern is he wants a good service at a reasonable price. He likes being able to negotiate his own price in that sooner or later any negotiated rate will go up, but he appreciates having control over his choice of haulers. He was skeptical if the government can negotiate better, based on Anoka's cost of electricity and water and sewer. He simply did not trust public officials to work on his behalf. The city's minimum water assessment fee is not fair. He would want to see a fair fee structure for this disposal service based on usage.	No
4/27/15	John Puffer Jackson St	Open House	Stated he is happy with his current garbage service. His biggest concern is the loaded semi-trail trucks going in and out of Hoffman, along with the Fed Ex trucks that seem to speed in the area. There used to be a weight limit sign on Jackson and Seventh. When the street renovation project was done, it disappeared. These semis literally shake their homes. He has called city staff but has never received a response on this.	No
4/27/15	Dennis Taylor Washington St./7 th Ave	Open House	Provided a bit of history about garbage collection services. Years ago he went to City Hall to arrange for garbage privileges. He was told there were two haulers in town, but most residents used Peterson Brothers services, which were billed by the city. Two years later Ace came to his house offering their services. He liked the fact that free enterprise allowed him to choose the hauler, and the price competition was good. With this organized hauling movement, his phone has been ringing steadily with offers to cut his garbage fees; but they cannot. He appreciates the ability to negotiate.	No
4/27/15	Previous Speaker - Unidentified	Open House	Haulers have to be licensed by the city before they can operate here. How will this organized solid waste collection system be different, other than assigning haulers to designated areas? You've already got an organized system; why change it.	No
4/27/15	Resident Fremont St.	Open House	He has lived in Anoka since there was a single hauler collection service. When he had the ability to choose his own hauler, he was able to save hundreds of dollars annually on garbage service by doing his own negotiating. He urged the city to promote recycling more. With recycling, he has been able to scale down the size of his general rubbish container, also a savings.	No
4/27/15	Bart Ward 4 th Ave	Open House	Stated he likes the benefits of healthy free enterprise. He believes in it. He does not like government telling him what to do. He even likes	Yes

			a door-to-door sales representative. He predicted he may not like it if the city were to assign him a hauler. He understands that organized hauling means the city gets broken up into hauling areas. He has noted that the City of Blaine's garbage costs for their residents is quite low. He is concerned about Anoka and the amount of trucks on our streets. Upon consideration, he felt it in the best interest of his wallet and on city roads to consider organized hauling. The hydraulic locking system (brakes) on these garbage trucks is damaging our streets. In addition, Mr. Ward indicated he has talked to haulers about this issue and came down on the side of organized hauling. Haulers tell him if they had an assigned territory, they could do their job a lot faster and go on to other cities. Now, they are in Anoka all day. It would be less expensive for the hauler with organized hauling.	
4/27/15	Dave 10 th Ave	Open House	Asked if there was a committee that negotiates with a hauler, would the city invite citizens to serve on that committee?	
4/27/15	City Resident 400 Block of Fremont St	Feedback Form	Keep the process of my choice and ability to set my own rates and bin size. Make a change of garbage service to every 2 weeks; same as recycle bins. Let's promote the recycle process.	No
4/27/15	City Resident 2700 Block of Pine Ridge Dr	Feedback Form	Divide city into 3 or 4 zones. Have one hauler per zone. Annual costs would be compared so a reasonable rate would be realized.	Yes
4/27/15	City Resident 3200 Block of Sprague Ave	Feedback Form	Stay with open system. My experience was that price went up and service went down as time went on. When my Anoka hauler would only let me pay for yard waste up front, I went to another hauler and my cost went down! Eliminating yard waste collection will be very hard on Anoka's LARGE senior population!	No
4/27/15	City Resident 1800 Block of 9 th Ave	Feedback Form	The whole Anoka City could be divided into 4 equal sections. A different hauler would take care of each section. And each hauler would charge the same price as the others – to be fair for haulers & the customers. This would also take care of the traffic problem with haulers.	Yes
4/27/15	City Resident 1200 Block of Benton St	Feedback Form	Organized collection will stifle competition in pricing and eventually increase cost to citizens. We should stay with current system of open competition among vendors and choice for citizens.	No
4/27/15	City Resident 1800 Block of 3 rd Ave	Feedback	1) I like my choice of hauler (and the price). I think you could limit road damage by limiting the number of licenses you	No

		Form	<p>issue to haulers in Anoka.</p> <p>2) Move cars to even or odd side of street like mailboxes.</p> <p>3) Pick up garbage every other week.</p>	
4/27/15	City Resident 700 Block of Fremont St	Feedback Form	<ul style="list-style-type: none"> • I will keep my analysis and comments short. • City Engineer Greg Lee calculated the damage to Anoka city streets adapting City of Fridley data, at \$175,000 annually for our present collection system. • Based on our 2013 population of 17,268 this amounts to \$10.13 per resident per year. • Based on 7,398 housing units, this amount to \$23.66 per unit year, not counting apartments. • Our present system permits us to benefit from free-enterprise competition between several resourceful providers. • In my own case, my garbage collection cost savings over two years amounts to \$9.66 per month. • I have a copy of the message between me and my service company with me if members of the council wish to see it. I consider it confidential and do not plan to release it publically. • The present system allows us to negotiate for best rates. • I can suspend my service when I leave town for extended periods at no cost. • My hauler has been very responsive if I have had a problem with service – no government intervention in the process. • Will city need to add staff time and costs to our service if we go to an organized collection system? • For the reasons I have listed, I strongly favor our present system. It lets us benefit from the resourcefulness of our American private enterprise system. • It will provide the best and quickest response to our needs. • Another thing for the council to keep in mind is that after all the analysis in Fridley that tis city council voted down their proposal for organized garbage collection on December 22, 2014. 	No
4/27/15	2 City Residents	Feedback	We are strongly in agreement that the city should move to organized	Yes (2)

	700 Block of River Lane	Form	collection. If the city does not move to organized collection we should definitely reduce the number of haulers in the city...either 3 or 4.	
4/27/15	City Resident 100 Block of Jefferson St	Feedback Form	Do it!	Yes
4/27/15	City Resident 1600 Block of 2 nd Ave	Feedback Form	Eight years ago this was raised by the WRRB. Since then 2080+ trucks have passed by my house 8x52x8x5 or 2.5-3 million cars. Since that time we have one recycling truck every other week. 2003 or 2004 Champlin has had organized consortium seems to work there why not here? Have private collection meeting for organized collection in neighborhoods.	Yes
4/27/15	Anonymous	Feedback Form	If collection was done by dividing hauler for Anoka organized or different haulers for specified areas (org. consortium) should charge <u>same</u> amount for each residence. Cost would be based on size of containers & # of times pick up. Ex-garbage pick-up every other week. "Pay ala carte". All services cost the same by <u>all</u> the haulers.	Yes
4/27/15	2 City Residents 700 Block of Fremont St	Email	We had planned to stop by the Open House tonight but did not make it. I was able to review the presentation on the City website. When we first moved to Anoka in 1987 I believe there was an organized solid waste collection system as I remember signing up for garbage service through the City. I believe there are many advantages to having an organized solid waste collection system and would be in favor of going that route.	Yes (2)
4/28/15	City Resident 1800 Block of 4 th Ave	Feedback Form	We insist in keeping the open system. The open system creates competitive pricing and quality service. Already the commercial property owners are being assured they will not be affected by this change, as this is aimed at residential customers. The trend of running over citizens by corporate desires is not democracy. Our property taxes went up this year by 21.8% because a commercial property owner complained to the council and mayor about the Homestead Exemption rule. Our taxes increased by an unfair amount; our home was over assessed not because our home's value increased, nor because it hadn't been assessed in a long time. In less than two years a 21.8% tax increase is outrageous. This will also happen for waste removal service. Service will decrease and the cost	No

			for the customer will double particularly with secret contract negotiations with large waste corporations. The tone of the meeting from the presenters tells me this is already a done deal for consolidation, not to maintain the open system, and public input is a formality in order to move forward. Is this true?	
4/28/15	City Resident 900 Block of Madison St	Feedback Form	I agree we need to reduce the number of garbage trucks on our streets to eliminate/reduce wear and tear and noise on them. It all boils down to trust; trusting that the city will negotiate well and protectively on behalf of its citizens, taking into consideration all the various particulars; size of container, etc. That (trustworthiness) was not the case historically. But maybe council just needs to determine what's best for the city and just DO IT. I can see both sides.	?
4/28/15	City Resident 1800 Block of 4 th Ave	Feedback Form	I am strongly in favor of the current OPEN system.	No
4/28/15	City Resident 300 Block of Monroe St	Feedback Form	I think one licensed hauler (similar to recycling) would limit the excessive wear on roads, save costs to the city, and if negotiated well should save monthly costs to consumers. If you need a choice of 7 haulers because you don't like 6, you have a problem. Also, I just compared rates by calling all providers and with the exception of Curbside Waste (about 29¢ per month) all others were \$15-\$17 per month. No big difference.	Yes
4/29/15	City Resident 1700 Block of Bendemere Ln	Feedback Form	I like the current open collection system. I've had Ace for years and do not want it changed. It works well for me.	No
4/30/15	2 City Residents 1700 Block of Bendemere Lane	Feedback Form	We attended the information meeting 4-27-15, thank you for the presentation. We prefer to have the service as-is, thus allowing us, the consumer, to compare prices and negotiate rates with the hauler. In our cul-de-sac, we place our containers on one side by the street and the trucks back in so there is no turning in the cul-de-sac. Thus lengthening the life of our cul-de-sac. We also like the idea of building our streets to a high standard of 10-ton, is a very good idea.	No (2)
4/30/15	City Resident 3900 Block of 8 th Lane	Feedback Form	I have noticed the deterioration of our streets in the past few years. We have lived in our neighborhood for 30 years and I don't ever remember this as an issue until the past maybe four to five years and feel it is a direct result of multiple garbage trucks passing through the	Yes

			neighborhood each week. There are broken chunks of tar up and down the boulevard. I have been home on the day the haulers have come through and including the recycle trucks and yard waste trucks, I have counted 8 trucks passing through in a day. I have confidence that the city management could negotiate a competitive deal with haulers and assign specific haulers to sections of the city. If a dollar or two may or may not be saved in a month by dickering with garbage haulers, it would easily be eaten up by increased property taxes needed to more often repair streets that are damaged by the weight of the trucks. In addition, the multiple trucks could be a safety issue in neighborhoods. The less traffic with these large trucks, the less chance of an accident. Thankfully, it has not happened, but why wait for a tragedy before we take steps to lessen the possibility of it happening.	
5/1/15	2 City Residents	Email	<p>We wanted to attend the meeting about trash collectors but were unable to. And we have definite opinions on the matter: Yes. There are too many trucks going through the neighborhood. We have been longtime users of Ace and are very satisfied with their service. Keeping two carriers would be ideal so they can be competitive and not "the only game in town," hence higher charges.</p> <ul style="list-style-type: none"> * It would be better for the road wear and tear. * Our taxes would not be wasted on avoidable road repair. * It would be better for the environment. Yes, there IS global warming and climate change! * There would be less noise in our neighborhoods. <p>We've lived on Fremont St. for 34 years and love our neighborhood. Let's make some changes. We like the way other cities have limited their carriers. Let's try it out! You are welcome to call us any time...or have us sign a petition. Thanks for listening.</p>	Yes (2)
5/4/15	City Resident 200 Block of McKinley St.	Feedback Form	I am in favor of having one hauler in my area. I think with multiple trucks going up and down our streets puts an extra burden on the upkeep. I know that our weather can add to the destruction, but just doing the physics (weight + number of trucks) seems to be a greater cause in my opinion. I know that some don't like the fact that government should be involved in their contractual business, but for	Yes

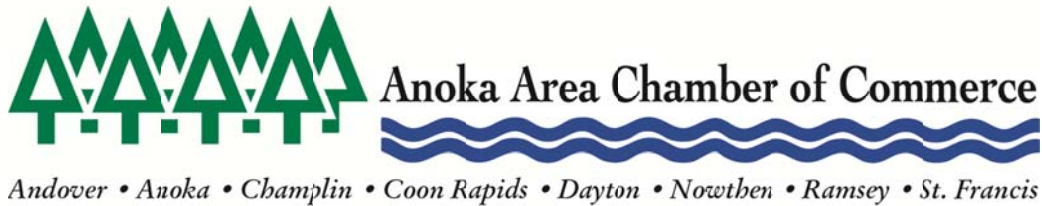
			the good of all, I think the city will be good stewards for all of us. In my opinion, it is better to be “penny wise and not dollar foolish”. Thanks for the open forum the other evening. It was very informative; although I think some of the comments were embroidered and biased. I think that the science should be the governing factor in this situation. Thank you.	
5/4/15	City Resident 3100 Block of 8 th Ave	Feedback Form	I vote for free choice to choose and negotiate my own rate, sign my own contract (or not) and look after my own pocketbook. Re: Noise – garbage trucks don’t make a difference – there’s buses, trains, motorcycles, cars without mufflers, (8 wheelers), construction trucks, snowplows – this all contributes to noise, air pollution – and even airplane training above my roof – yes! My neighbors burn everything in their yard all spring/summer/fall – Let’s stop “recreational burning” in Anoka (to clear the air).	No
5/4/15	City Resident 4000 Block of 10 th Ave N	Feedback Form	Keep up your work on waste collections. Our roads are getting bad, because of all the waste trucks. We do not need a bunch of trucks running on our streets on trash days. Keep the costs as low as you can. Would be nice to have a discount for seniors.	Yes
5/4/15	2 City Residents 1000 Block of Fremont St	Feedback Form	This is a very complicated issue. Listening to the presentation and the opinions of numerous citizens highlights this fact. Thanks for letting the public respond. We like being able to “shop” for the best service from a hauler. We also believe there are <u>too many</u> trucks on the streets. Hopefully there could be a way to <u>limit</u> the number of haulers. No more than 4? Some good suggestions on page 6 “changes” (of the presentation).	No (2)
5/5/15	City Resident 800 Block of 40 th LN	Feedback Form	Most utilities such as electric, gas, water, sewer, have a designated area they can serve. This of course is the high capital cost (fixed cost) they have to recover over a long period of time. I do not know where garbage haulers rate in this group. If the fixed cost such as buildings, trucks, and the associated cost as interest taxes, insurance depreciation, amortization, etc. exceeds the variable cost then it has to be designated as a utility and a designated area would be preferred. Many haulers could not survive unless they could constantly raise rates under the current system. Five or 6 garbage trucks in one area is not very effective and in my estimate complete insanity!	Yes

5/5/16	2 City Residents 3800 Block of Stonehaven Court	Email <i>Staff followed up.</i>	I live in Stonehaven Townhomes so this issue would take away our bargaining power. Also, at the meeting it was stated that there are two commercial carriers and they pickup starting at 6 AM and that you know that they adhere to these regulations!!! I beg to differ with you on that account because just in the last week we have listened to dumpster trucks riving there motors and banging the dumpster one time at like 2:30 AM and another like 4:58 AM. This goes on all the time so what you say is not true. They service the strip mall on Hwy # 47 and Bunker Lake Blvd. In that same mall the planning and board have allowed lighting in the parking lot that is so over powered it lights the entire area to the east of our home. So much for peace and tranquility. I see no reason that this mall could not be serviced starting at 7AM. It is a small mall and no business there would have to have service before 7 AM.	No (2)
5/5/15	City Resident 1000 Block of Cross St	Feedback Form	I like the hauler I have and don't want to switch. <ol style="list-style-type: none"> 1. If you downsize the size of barrel for garbage, is it at a lower cost? It should be cheaper. 2. If a solution would be to pick up 2 times vs. 4 times like now would the cost cut down too? It should. 3. I believe competition between companies is good so that we can pick according to service and cost. 4. One thing – 2 houses could combine and split the cost because only 1 property would have the barrel and the charge. 	No
5/6/15	City Resident 3800 Block of Stonehaven Court	Email <i>Staff followed up.</i>	I hope this is a good morning for you!! Not so good for us here at Stonehaven Ct. Anoka. We were awakened once again at 4.45 AM by the garbage pick-up at the little mall. I just sent you an e-mail last night about the proposed new program. And this situation. Like your and my shoes one size does not fit all. There are many manufacturing and businesses that could be at this hour and not bother anyone!!! I believe that most if not all of these business's came in after our homes were built. With that thought in mind why could we not look at the possibility of the garbage at this site being picked up starting at seven. It would surely be a minor adjustment considering that there are only four pickup spots in that entire mall. I would appreciate a response from someone that cares enough to make	

			a change here. I would rather not get involved in a petition as it is very time consuming for us and the City. Not to mention the waste of Tax payer's dollars. Thank You.	
5/6/15	City Resident 1100 Block of 7 th Ave S	Feedback Form	My suggestion is to change the position of placement of the garbage cans to one side of the street only! This works well in many cities and should be tried here. It would cut half of the trips up and down the street both sides currently used.	No
5/6/15	City Resident 1100 Block of 7 th Ave S	Feedback Form	Thank you for the opportunity for residents to give feedback. After listening to speakers' concerns/suggestions, I concluded that I prefer making our choice for pick-up service that we are comfortable with. (Being locked into a contract over which we have no input, private selection outweighs concerns about traffic on our roads).	No
5/6/15	2 City Resident	Facebook Page	We are Anoka residents and want the OPEN SYSTEM that is currently in place, thanks!	No (2)
5/6/15	City Resident	Facebook Page	Open system please.	No
5/7/15	City Resident 3900 Block of 10 th Ln	Feedback Form	We'd like to see Ace stay in our neighborhood.	?
5/8/15	City Resident 2400 Block of 4 th Ave N	Fax message	I would like to commend the committee for the information and the way that it was presented at the Monday "Let's Talk Trash" meeting. The information was presented in a very straight forward and unbiased manner so that you could make your own decision. Because both pro and con points of view were presented fairly and openly, contention was diminished. I am glad that everyone that wanted got a chance to speak. I did express my appreciation and compliments to several staff members that evening. I am in favor of organized hauling. I do believe that it will reduce wear and tear on our streets and reduce both air and noise pollution. I do believe that there are advantages that could reduce the expenses and could be passed on to us the consumer. I am hoping that the city will take the next step in this process.	Yes
5/8/15	City Resident 2400 Block of 4 th Ave N	Feedback	I am in favor of organized hauling.	Yes

		Form		
5/8/15	City Resident	Notecard <i>Staff followed up on concerns noted about the hauler.</i>	Do garbage trucks get tickets if they speed down our 2 block residential area with no stops? Curbside drivers are terrible at this. No sidewalks – people walk in the road.	
5/8/15	City Resident 4000 Block of 10 th Ave N	Letter <i>Staff followed up on concerns noted about the hauler.</i>	I am a firm believer that an organized system of collecting waste in Anoka is beneficial to all tax paying citizens. The less number of overweight trucks on our residential streets, the less wear and tear, less vehicles, less noise, and much safer for the walking seniors and the young children in the neighborhoods. I don't need 10 round trips on garbage day on my street by trucks that don't pay the upkeep. Least of all I don't need trucks racing down my street and loudly braking being that they don't have a pick-up within 6 blocks. How cost effective is it to have a large truck travel 6 blocks for one pick-up?? How much pollution is created that isn't necessary?? These heavy trucks start cracks in the pavement and then mother nature adds to the problem, followed by the residents paying for the up-keep and replacement of the pavement. I believe the zone system at this times looks as the best way to handle the problem. A single hauler like we had in the past would be the best. I would like to see just 4 zones with 4 companies. We have observed two companies (Curbside, Walters) that have the worst drivers. They speed, and drive like "look out for me, it's my pick-up day." Curbside even emptied the yard waste into the regular truck after telling the owner they were getting it free for one season. I would also like to see all billing completed through the city water and light bill (mine is that way now). I would also like to see just one company responsible for the yard waste (like the regular recycling). More economical, less trucks, negotiate a better price for all, better tipping fee for hauler, less miles driven, control over proper disposal. Thank you for listening to the citizens!!!!!!	Yes

49 = Want Open System
47 = Want Organized System
8 = Unsure



RESOLUTION SUPPORTING MARKET DRIVEN, CONSUMER CHOICE GARBAGE COLLECTION SERVICES

The Anoka Area Chamber of Commerce is committed to promoting and developing a strong and competitive business community, and

Whereas, the Chamber supports independent locally owned businesses who are invested in the communities they serve and create quality jobs with quality wages, and

Whereas, part of the mission and vision of the Chamber includes advocating on behalf of our members on issues that affect them, and

Whereas, the Chamber is in support of consumer choice and

Whereas, competitive markets allow for customers to select service options that best fit their needs, and promote the acceleration of innovation in the marketplace, now

Therefore, be it resolved that the Anoka Area Chamber of Commerce Board of Directors supports market driven, consumer choice garbage collection services.

January 15, 2013.