

2022 NCS Report Survey

All houses eligible. Addresses randomly selected with multi-family units sampled at a rate of 5:3 compared to single family housing units.

2,800 randomly selected households received mailings on August 8, 2022. Survey remained open for 7 weeks. First mailing was a postcard. Second contained a cover letter with instructions, survey questions, and postage paid return envelope. Web link provided to respond online. Follow up mailings to those who had not completed survey and to those who had already done so to refrain from completing the survey again.

2% returned by post office as undeliverable.

727 completed survey, response rate of 26%. Claim error rate +- 4%.

Rate the quality of each of the following services in Shoreview

Garbage Service

Excellent	258	38%
Good	355	52%
Fair	49	7%
Poor	14	2%

To what extent do you support or oppose the city changing options to move away from private hauler garbage collection (in which residents choose their preferred hauler) to an organized system of garbage collection (in which the city contracts with haulers)?

Strongly support	27%
Somewhat support	32%
Somewhat oppose	18%
Strongly oppose	23%

Please share your rationale for the answer choice selected above. Select all that apply.

I like my current hauler	33%
I want to choose my own hauler	30%
Less truck traffic	36%
Less street maintenance	24%
Less noise and pollution	33%

Lower cost associated with an organized system	45%
Other	8%